

London Philharmonic Orchestra

Returning your order

We hope you love your order but if something isn't quite right, we're very happy to offer an exchange or refund providing the item hasn't been used or damaged.

To process your return, please complete this form, print it and include it in your return parcel.

Please return your item(s) to the below return address via a tracked service. Please note, it can take up to a week for returns to process, but we will do this as quickly as we can.

Return Address:

London Philharmonic Orchestra c/o 4FILMENT
Unit 18, Oliver Business Park
Oliver Road
London
NW10 7JB

YOUR ORDER NUMBER: _____

Reason for return:

- ☐ Changed my mind
- ☐ Wasn't what I expected
- ☐ Wrong size
- ☐ Product defect (please specify)
- ☐ Different to online image or description (please specify)
- ☐ Multiple sizes ordered
- ☐ Wrong item sent
- ☐ Item arrived late

Please add any further details and let us know if you would like to make an exchange for the same item. If relevant, please let us know the size you would like to receive in exchange.

For our full returns policy, please visit <https://lpo.org.uk/our-policies>